

**Second Semester M.B.A. (Distance Mode) Degree  
Examinations June/July 2009  
(New Scheme)**

**MBA DP - 201 : HUMAN RESOURCE MANAGEMENT**

Time : 3 Hours

Max. Marks : 80

**SECTION-A**

**Answer the following. Each sub-question carries TWO marks.**

**2x5=10**

1. Explain the following.
  - a) Absenteeism
  - b) Hot-stove rule
  - c) Flexible working hours
  - d) Job loading
  - e) Walk-in Interview

**SECTION-B**

**Answer any FIVE of the following. Each question carries SEVEN marks. 5x7=35**

2. Explain the factors affecting training process.
3. Write a short note on Labour turnover
4. Discuss the need of personnel policy and principles of record keeping.
5. Briefly explain job analysis.
6. Explain the factors influencing industrial disputes.
7. Explain two factor theory of motivation.

**SECTION-C**

**Answer the following.**

**2x10+15=35**

8. a) Why organization needs compensation policy? Explain its objectives.
- OR**
- b) As a manager how do you maintain discipline to the workers in the organisation.
9. a) Evaluate 360 degree feedback as a technique of appraisal.
- OR**
- b) Explain the functions and problems of trade union.
10. Describe in brief the various steps involved in hiring human resources in an organization.