

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –101 HUMAN RESOURCE MANAGEMENT

Time- Three hours
marks

Maximum: 80

Section A-(5X3=15marks)

Answer the following Questions

(a) (i) Human Resource Management
(or)

(ii) Personnel Management

(b) (i) Job Analysis
(or)

(ii) Job Design

(c) (i) Recruitment
(or)

(ii) Selection

(d) (i) Career Planning
(or)

(ii) Exit Interview

(e) (i) HR Audit
(or)

(ii) HR Research

SECTION-B

(5X10=50Marks)

Answer all Questions

2. (a) Describe the Objectives and Functions of Human Resource Management
(or)

(b) Discuss the Approaches of HRM

3. (a) Define Job Analysis? And Discuss the objectives of Job Analysis
(or)

(b) Explain the Determination of Current and Future HR Requirements

4. (a) Analyse the Methods of Recruitment
(or)

(b) Briefly Discuss about the process of Selection

5 (a) How and why should an individual plan his career? What factors will be taken into consideration in individual career planning

(or)

(b) Discuss the basis of Promotion. What should be elements in a sound promotion policy

6. (a) Explain the various measures of employees health?

(or)

(b) what are the main areas of Human Resource Audit?

Section C:

(15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –102 PRINCIPLES AND PRACTICES OF MANAGEMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Define Management
(or)
(ii) Management as a Profession
- (b) (i) MBO
(or)
(ii) Span of Control
- (c) (i) Grapevine Communication
(or)
(ii) Pre-Requisites of Control
- (d) (i) Financial Reporting
(or)
(ii) Lay out
- (e) (i) Globalisation
(or)
(ii) Multiculturalism

SECTION-B

(5X10=50marks)

Answer the following questions

- 2. (a) Define Management. Explain the functions and Principles of Management
(or)
(b) Critically examine the Henry Fayal Theory of Management
- 3. (a) What is decision making? Explain the process and Techniques of decision making
(or)
(b) Why the conflicts arises between line and staff? How to overcome it?
- 4. (a) What is Communication? Explain the barriers of communication and also recommend methods to overcome barriers

(or)

(b) Explain the Controlling process. And also explain the techniques of effective control

5 (a) What is plan layout? Explain the factors influencing in plant layout process

(or)

(b) What is marketing? Explain the 4 pieces of Marketing?

6. (a) Explain the impact of globalization on management practices?

(or)

(b) What do you understand by ethics? Why ethics important for Business?

Section C:

(15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –103 LABOUR LEGISLATION AND CASE LAW-1

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

(a) (i) Manufacturing Process
(or)

(ii) Industry

(b) (i) Machinery
(or)

(ii) Occupier

(c) (i) Apprentice
(or)

(ii) Employer

(d) (i) Social Justice
(or)

(ii) ILO

(e) (i) Establishment
(or)

(ii) Contract Labour

SECTION-B

(5X10=50Marks)

Answer the following questions using internal choice

2. (a) Explain about the labour legislations, what are the classifications of labour legislation
(or)

(b) What is the role of ILO in our India?

3. (a) What are the differences between social justice and National Justice
(or)

(b) What are the important provisions of Factories Act 1948

4. (a) What is the role of labour legislations in India?
(or)

(b) Explain about the mines act 1952, what are the safety precautions?

5 (a) what is the system of contract labour and explain about it?

(or)

(b) Explain about the Apprentice Act 1961

6. (a) Comprehensively explain about the shops and Establishment Act, 1988

(or)

(b) Explain about the child Labour in india . what are are methods do you suggest to decrease the child labour in India?

Section C:

(15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –104 LABOUR AND MANAGERIAL ECONOMICS

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

(a)(i) Industrialisation
(or)

(ii) Labour Force

(b)(i) Capitalism
(or)

(ii) Communism

(f) (i) Firm
(or)

(ii) Industry

(g) (i) Managerial Economics
(or)

(ii) International Trade

(h) (i) production
(or)

(ii) cost

SECTION-B

(5X10=50Marks)

Answer the following questions using internal choice

2. (a) Explain about the labour legislations, what are the classifications of labour legislation
(or)

(b) What is the role of ILO in our India?

3. (a) What are the differences between social justice and National Justice
(or)

(b) Analyse the role of Technology in Employment

4. (a) Describe the factors and theories of location of industry
(or)

(b) Give a Brief note on New Economic Policy

5 (a) Briefly Discuss about the concepts and Principles of Managerial Economics

(or)

(b) Describe the features of International Trade.

6. (a) Discuss about the Pricing Policies and Practices

(or)

(b) Explain the theories of Cost?

Section C:

(15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –105 HR SKILLS AND ORGANISATIONAL COMMUNICATION

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Media
(or)
(ii) Networks of Communication
- (b) (i) Physical Noise
(or)
(ii) Non-verbal communication
- (c) (i) Active Listening
(or)
(ii) Spoken Communication
- (d) (i) Negotiating skills
(or)
(ii) Team Building
- (e) (i) Explain the types of letter
(or)
(ii) Organizational Correspondence

SECTION-B

(5X10=50Marks)

Answer the following questions using internal choice

- 2. (a) Define Communication. Discuss the process of Communication?
(or)
(b) communication Media decides the communication issues. Present the state of art Communication Media
- 3. (a) what is Noise? Explain the barriers of communication
(or)
(b) what is grapevine communication? What care should the management take with regard to rumors
- 4. (a) what is listening? Explain the Difference between listening and hearing?

(or)

(b) Define Presentation Explain the Structure of Presentations

5 (a) latest Trends in written Communication Explain E-mail writing skills

(or)

(b) Explain Preparation of minuet of meeting.

6. (a) why is communication is significant in organizational setting ? what are its objectives and goals in these settings?

(or)

(b) Give a detailed account on planning of a report support your answer with suitable examples?

Section C:

(15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –106 SOCIAL RESEARCH AND STATISTICAL TECHNIQUES

Time- Three hours
marks

maximum: 80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Social Research
(or)
(ii) Social Survey
- (b) (i) Sampling
(or)
(ii) Questionnaire
- (c) (i) Historical Method
(or)
(ii) Case study Method
- (d) (i) Frequency Distribution
(or)
(ii) Tabulation
- (e) (i) Chi-square Test
(or)
(ii) "T" Test

SECTION-B

(5X10=50Marks)

Answer the following questions

- 2. (a) Discuss the scope and limitations of statistics
(or)
(b) Describe the types of Research Design
- 3. (a) Define Primary and secondary data . Explain the role in surveys with suitable examples?
(or)
(b) what is random sampling? How can a random sample be selected?
- 4. (a) Explain the Experimental Research in India for Human Resource Management

(or)

(b) Define Statistical Methods ? Discuss the importance and limitations of Statistical Methods

5 (a) Distinguish between classification and tabulation. Describe in brief the purpose, methods and importance of classification

(or)

(b) Particulars regarding the income of two villages are given below:

	Village X	Village Y
Number of People	600	500
Average Income	175	186

(i) In which village is the variation in income greater?

(ii) What is the combined standard deviation of the villageX and villageY put together?

6. (a)Construct the index numbers of price from the following data by applying?

1.Laspeyre's Method

2.Pasche's Method

3.Bowley's Method

4.Fisher's Ideal Method

Commodity	1988		1989	
	Price	Qunatity	Price	Quantity
A	2	8	4	6
B	5	10	6	5
C	4	14	5	10
D	2	19	2	13

(or)

(b) what are the index number ? point these uses?

Section C:

(15Marks)

7. Problem(Compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –201 STRATEGIC HUMAN RESOURCE MANAGEMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (f) (i) SHRM
(or)
(ii) Dimensions of Strategic Decisions
- (g) (i) Corporate Strategy
(or)
(ii) Global Strategy
- (h) (i)HRS
(or)
(ii) Business strategy
- (i) (i) Reward
(or)
(ii) Compensation
- (j) (i)HRIS
(or)
(ii)HRM strategy

SECTION-B

(5X10=50marks)

Answer the following questions using internal choice

- 2. (a) Describe the Significance and Dimensions of Strategic Management
(or)
(b) Discuss the Factors influencing the Strategy Formulation
- 3. (a) Analyse the difference between the Corporate Strategy and Global Strategy
(or)
(b) Describe the long term objectives and Grand Strategies
- 4. (a) what is HRS? Point out the Approaches of HRS
(or)

(b) Discuss the Training and Development Strategies

5 (a) Describe the Strategic Human Resource Processes

(or)

(b) what do you mean by Strategically Oriented Performance Management Systems

6. (a) Briefly analyse the role of Human Resources in Strategy Formulation

(or)

(b) Give a Brief Note on HRM Strategy for Future.

Section C:

(15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper – 202 EMPLOYEE COMPENSATION MANAGEMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Wage and Salary
(or)
(ii) Define Compensation Management
- (b) (i) Pay Commission
(or)
(ii) Wage Boards
- (c) (i) Payment by Results
(or)
(ii) Incentives
- (d) (i) D.A
(or)
(ii) Bonus
- (e) (i) Fringe Benefit
(or)
(ii) Wage policy

SECTION-B

(5X10=50marks)

Answer the following questions using internal choice

- 2. (a) Discuss the Principles of Wage Administration
(or)
(b) Explain the wage theories
- 3. (a) Explain the concepts of wage differentials with suitable examples?
(or)
(b) Discuss the Problems in linking wages with productivity
- 4. (a) Elucidate, various methods in Job Evaluation?
(or)
(b) Explain the principles and Factors of wage determination

5 (a) Bring an account on the role of the Department in Compensation Management?

(or)

(b) List out various methods of wages incentive payment. Discuss the relative advantages and disadvantages of each of the method

6. (a) Explain the recent trends in Managerial Compensation

(or)

(b) Explain the Incentive System in India

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –203 EMPLOYEE WELFARE AND LABOUR ADMINISTRATION

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) labour welfare
(or)
(ii) Role of labour welfare in Organisations
- (b) (i)ILO
(or)
(ii) Trade Unions
- (c) (i) Non-statutory Provisions of labour welfare
(or)
(ii)Functions of welfare Officer
- (d) (i) Social Assistance
(or)
(ii) Social Insurance
- (e) (i) ESI
(or)
(ii) Labour Administration in A.P.

SECTION-B

Answer the following questions using internal choice

- 2. (a) what is labour welfare? Explain the Principles of Labour Welfare
(or)
(b) Explain the role of welfare in commitment and structuring of Labour force
- 3. (a) Explain the Development of labour welfare and also explain the Impact of ILO on Labour welfare in India
(or)
(b) State the role of Trade Unions and Voluntary agencies in Labour Welfare
- 4. (a) Explain the statutory and Non-statutory provisions of labour welfare

(or)

(b) Explain the Role of CBWE in Workers Education

5 (a) What is social security? Explain the scope and significance of Social Security

(or)

(b) Explain the Social Security measures for Industrial Employees

6. (a) Explain the role of Labour Administrative Machinery in Labour Administration

(or)

(b) Explain the Functions of EPF Organisation and ESI in Labour Welfare

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper – 204 ORGANISATIONAL BEHAVIOR -I

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Define OB
(or)
(ii) Scope of OB
- (b) (i) Personality
(or)
(ii) Learning
- (c) (i) Group Behavior
(or)
(ii) job satisfaction
- (d) (i) Goal conflict
(or)
(ii) Role conflict
- (e) (i) conflict
(or)
(ii) Personal conflict

SECTION-B

(5X10=50Marks)

Answer the following questions using internal choice

- 2. (a) Describe the scope and elements of OB?
(or)
(b) Explain the various approaches of OB
- 3. (a) Discuss the Foundations of Individual Behavior
(or)
(b) Bring out the steps for counselling
- 4. (a) Discuss the decision making in Groups
(or)

(b) Analyse the types of Groups?

5 (a) Briefly Discuss about the Frustration

(or)

(b) Discuss the Transactional Analysis, Force Field Analysis

6. (a) Describe the Source and Manifestation in Conflict

(or)

(b) Explain the classification of conflicts

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION
MODEL QUESTION PAPER
Paper –205 BUSINESS ENVIRONMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

(a) (i) Environmental analysis
(or)

(ii) Business Environment

(b) (i) Technology
(or)

(ii) Political Environment

(c) (i) Social relations at work
(or)

(ii) Culture

(d) (i) Industrial sickness
(or)

(ii) Exit Policy

(e) (i) Privatisation
(or)

(ii) Dis-investment

SECTION-B

(5X10=50Marks)

Answer the following questions

2. (a) what is meant by Business Environment? Explain the concept and significant elements of Business Environment

(or)

(b) List out the Benefits and Problems of MNC to host country and home country

3. (a) Explain the Impact of Technology on society
(or)

(b) Bring out the forces that the impact of the growth of technology

4. (a) Why the social responsibility is important for business
(or)
(b) Define Culture How does culture influence business
- 5 (a) Briefly Discuss about the objectives and salient features of MRTP Act 1969
(or)
(b) Discuss the Evolution and Growth of Public Sector Enterprises
6. (a) Describe the Problems and Consequences of Disinvestment
(or)
(b) Explain the Role of MNCs in Indian Economy

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –206 MANAGEMENT OF TECHNOLOGY AND PRODUCTIVITY

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Technology
(or)
(ii) Machinery
- (b) (i) Productivity
(or)
(ii) ILO
- (c) (i) Enterprise
(or)
(ii) ISO Certification
- (d) (i) ISC certification
(or)
(ii) TQPM
- (e) (i) Quality circles
(or)
(ii) TQM

SECTION-B

Answer the following questions using internal choice

- 2. (a) what is Productivity? What is role of Productivity
(or)
(b) Explain the measures for increase Productivity
- 3. (a) what is the Technology ? what is the role of HRD in development of technology
(or)
(b) what is technology, transfer, what are the kinds of technology
- 4. (a) what is the importance of productivity in the individual enterprise?
(or)
(b) Technological Change is a “multi-pronged Process “ How to justify

5 (a) Industrial Relations are useful to change the technology in Industries? Do you agree or not why?

(or)

(b) what are the relations between new technology and enhancement of labour Productivity?

6. (a) Explain about the "Just-in-Time?"

(or)

(b) Productivity growth is essential for socio-economic development? What is your opinion?

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –301 HUMAN RESOURCE DEVELOPMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Need for HRD
(or)
(ii) Human Development Vs.HRD
- (b) (i) Potential appraisal
(or)
(ii)QWL
- (c) (i)Learning
(or)
(ii) Transactional Analysis
- (d) (i) Challenges of Training Manager
(or)
(ii) Importance of Training
- (e) (i)Simulation
(or)
(ii)Sensitivity Training

SECTION-B

(5X10=50Marks)

Answer the following questions using internal choice

- 2. (a) Define HRD. Explain the various approaches to HRD
(or)
(b) Present an account on HRD climate in Macro and Micro Levels
- 3. (a)what is Performance Appraisal? Explain the various methods of Performance Appraisal
(or)
(b) Explain the use of Performance appraisal, feedback and performance coaching, reward and quality of work life

4. (a) what is learning? Explain the role of Learning in HRD
(or)
(b) Explain the transactional analysis, assessment centres, behavioral modeling and self directed learning?
- 5 (a) Explain the concept and importance of Human Resource Training and Development?
(or)
(b) Explain the role, responsibilities and challenges of training Manager in Globalisation era
6. (a) Explain the Methods of Training
(or)
(b) Critically examine the global challenges and strategies in training Programme

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION
MODEL QUESTION PAPER
Paper –302 INDUSTRIAL RELATIONS

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Industrial Relations
(or)
(ii) Industrial Relations
- (b) (i) Wage Boards
(or)
(ii) Code of Discipline
- (c) (i) works Committee
(or)
(ii) Collective Bargaining
- (d) (i) Arbitration
(or)
(ii) Joint councils of Management
- (e) (i) Industrial Peace
(or)
(ii) Dunlops Approach

SECTION-B

Answer the following questions using internal choice

- 2. (a) what is the concept of IR, Explain about the Evolution of IR in India
(or)
(b) Explain the Trade Union Movement, what are the problems facing the trade unions in LPG system in India?
- 3. (a) what are the important contents of collective bargaining agreement?
(or)
(b) What is the role of works committees to maintain good industrial relations in Indian Industries

4. (a) Participation of workers in management is claimed to usher in the era of "Industrial Democracy"

(or)

(b) Explain about the differences between Adjudication and collective Bargaining?

5 (a) Explain about the Evaluation of IR, what is the importance of Central Industrial Relation Machinery in India?

(or)

(b) Comprehensively define an employee grievance Redressal system in India

6. (a) What is Industrial Discipline, how to maintain the Industrial Peace in Industries

(or)

(b) Explain about the IR system in UK and USA ?

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –303ORGANISATIONAL BEHAVIOR

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Motivation
(or)
(ii) Motive
- (b) (i) Leader
(or)
(ii) Manager
- (c) (i) Formal Organisation
(or)
(ii) Informal Organisation
- (d) (i) Values
(or)
(ii) Norms
- (e) (i) Organisational Culture
(or)
(ii) Work Culture

SECTION-B

Answer the following questions using internal choice

- 2. (a) Define Motivation? Explain the theories of Motivation
(or)
(b) Briefly Discuss about the Job Enlargement?
- 3. (a) Analyse the Classical Studies on Leadership?
(or)
(b) Evaluate the Contingency Theory of Leadership
- 4. (a) Describe the Origin of Formal and Informal Organisation?
(or)
(b) Examine the Problems Associated with Informal Organisations

5. (a) Describe the Concept and Approaches of Organisational Effectiveness?
(or)

(b) Explain the Concept and Determinants of Organisational Climate

6. (a) Briefly Discuss about the Classical Theory and Neo-classical Theory
(or)

(b) Evaluate the Creating and Sustaining Organisational Culture

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –304 PERFORMANCE MANAGEMENT AND COUNSELLING

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Performance Appraisal
(or)
(ii) Feed Back
- (b) (i) Human Resource Accounting
(or)
(ii) Confidential Reports
- (c) (i) Potential Appraisal
(or)
(ii) Career Planning
- (d) (i) Counsellor-Counsee Relationship
(or)
(ii) Types of Counselling
- (e) (i) Rapport
(or)
(ii) Non Verbal Behavior

SECTION-B

(5X10=50Marks)

Answer the following questions

- 2. (a) Define Performance Appraisal? Discuss the role of Performance Appraisal System in an organisation
(or)
(b) What are the objectives, Importance and Limitations of the Performance Appraisal
- 3. (a) List out the various Performance Appraisal Methods . suggest how combinations of Methods can be used for effective measurement?
(or)
(b) Discuss the Importance of Core Job attitudes . Present a Model how core Job skills and core job Attitudes can be measured in an Organisation

4. (a) Bring about the steps in Training Process?

(or)

(b) What do you understand by career planning? Describe its objectives, advantages and limitations?

5. (a) Elaborate counseling list out principles of counseling. Explain the Process of counseling?

(or)

(b) Present the Pre-requisite of effective employee counseling. What is directive and non-directive counseling?

6. (a) Present an account on the Post appraisal counseling and performance Coaching

(or)

(b) Write a short note on:

- a. Mentoring
- b. Counseling for Separation
- c. Listening
- d. Transfer

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –305 MANAGEMENT OF UNORGANISED LABOUR

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

(a)(i) Nature and role of Unorganised Labour
(or)

(ii) Structure and Employment Status

(b)(i)Agricultural Labour
(or)

(ii) Employment of women and Children

(f) (i)Hand and Power loom workers
(or)

(ii) workers in Tanneries and Leather Goods

(g) (i) Minimum Wages
(or)

(ii) Appropriate Government

(h) (i)Construction Workers
(or)

(ii)Motor Transport workers

SECTION-B

(5x10=50Marks)

Answer the following questions

2. (a)who is Unorganised Labour? Explain the role of Unorganised Labour in National Economy

(or)

(b)Explain the problems relating to the unorganized Labour

3. (a)Explain about Agricultural Labour and Brief the Nature and Rights o Agricultural Labour?

(or)

(b) Brief the Employment of women and children in unorganized Labour

4. (a)Discuss about the contract, construction and casual Labour?

(or)

(b) Explain about the workers in shops and Establishments?

5. (a) Briefly write down the Provisions in the Minimum wages Act 1948?

(or)

(b) Discuss the child Labour Prohibition and Regulation Act 1988

6. (a) What are the Provisions made for the Building and other Construction workers (Regulations of Employment and conditions of service) and Welfare Cess Act 1996

(or)

(b) Discuss the Provisions of the Motor Transport Workers Act, 1961

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

**Paper – 306 INFORMATION TECHNOLOGY AND HUMAN RESOURCE
INFORMATION SYSTEM**

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Information System
(or)
(ii) Computer
- (b) (i) CPU
(or)
(ii) Computer Configuration
- (c) (i) MIS
(or)
(ii) Data Processing System
- (d) (i) HRIS
(or)
(ii) Compensation System
- (e) (i) Values
(or)
(ii) Ethical accountability

SECTION-B

(5X10=50marks)

Answer the following questions

- 2. (a) what is information system and Briefly Discuss about Origin, Development, Importance of Computer
(or)
(b) Describe the Generation and classification of Computers
- 3. (a) Discuss about the Input and Output Devices
(or)
(b) Explain the Components of Hardware and software

4. (a) Discuss the HRIS Models

(or)

(b) Briefly Explain the Information Needs in HRM

5 (a)What is MIS? Explain the Role and Functions of MIS

(or)

(b) Explain the impact of MIS on Management

6. (a) Critically Explain the use of MS office in Management

(or)

(b)Explain the Application Tools in the MS office

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –401 ORGANISATIONAL CHANGE AND DEVELOPMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (i) (i) Significance of Change
(or)
(ii) Resource Dependence
- (j) (i) change Levers
(or)
(ii) Attitudinal Change
- (k) (i) Road Blocks in change
(or)
(ii) Change Team
- (l) (i) Organisational implications in Technological changes
(or)
(ii) Employee Empowerment
- (m) (i) OD
(or)
(ii) OD in private Enterprises

SECTION-B

(5X10=50marks)

Answer the following questions

- 2. (a) What is Organisational change ? Explain the significance of Organisational Change
(or)
(b) Explain the implications of Organisational change
- 3. (a) List out various types of change and explain incremental and directive change and levers with suitable examples?
(or)
(b) write an account on strategies to effect individual behavioural changes?

4. (a) Explain various steps in Implementing change?

(or)

(b) Present an account on how you would align structure, system and resources while institutionalize change?

5 (a) Explain the emerging profile on HR in technological changes?

(or)

(b) How emotional intelligence and employee productivity are interrelated? explain

6. (a) Explain the various OD interventions

(or)

(b) Explain Indian Experience OD in public and private organizations

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –402 INTERNATIONAL HUMAN RESOURCE MANAGEMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Concept of IHRM
(or)
(ii) MNC
- (b) (i) IHRM Recruitment
(or)
(ii) Selection
- (c) (i) Training and Development
(or)
(ii) Leadership
- (d) (i) Compensation
(or)
(ii) Reward
- (e) (i) Labour Relations in IHRM
(or)
(ii) Conflict Resolution

SECTION-B

(5X10=50marks)

Answer the following questions using internal choice

- 2. (a) Describe the Approaches of IHRM
(or)
(b) Explain the Theories and Models of IHRM
- 3. (a) Briefly Analyse about the Sources of Human Resources?
(or)
(b) Describe the Selection Criteria for International Assignment
- 4. (a) Briefly Discuss about the Methods and Process of Training?
(or)

(b) Analyse the Process of Repatriation?

5 (a) Explain the Performance Management in MNC's?

(or)

(b) Discuss about the Compensation Benefits in MNC's

6. (a) Briefly analyse the Issues and Challenges of IHRM

(or)

(b) Explain the Forms of Industrial Democracy in MNC's

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

PAPER-403 LABOUR LEGISLATION AND CASE LAW-II

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

(a) (i) Industrial Dispute
(or)

(ii) Wage

(b) (i) Strike and Lock outs
(or)

(ii) Lay-off

(c) (i) Employer
(or)

(ii) Industry

(d) (i) Trade Union
(or)

(ii) Compensation

(e) (i) Workmen
(or)

(ii) Occupier

SECTION-B

(5X10=50marks)

Answer the following questions

2. (a) Explain about the Trade union Movement in India, what are the objectives and elements of Trade Union?

(or)

(b) What is Dispute, what are the dispute Settlement Methods According to ID Act, 1947

3. (a) what is strike? What are the methods in Strike?
(or)

(b) How to fix the minimum wage? What is the Importance of Minimum wages Act, 1948

4. (a) Explain about the Payment of wages Act, 1936?

(or)

(b) what are the main provisions of industrial standing orders, explain about the procedure and modifications of standing orders?

5 (a) Define Compensation? what is the role of workmen Compensation Act, 1923 in Indian Labour legislation

(or)

(b) What is the objective of ESI what are the benefits from the ESI Act, 1948

6. (a) what is Bonus, Explain about the Bonus Act, 1965?

(or)

(b) Explain about the Payment of Gratuity Act, 1972

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –404A (I) MANAGEMENT OF TRADE UNION

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Define Trade Union
(or)
(ii) Marx Theory
- (b) (i) National Trade Union Federation
(or)
(ii) White Collar Unions
- (c) (i) Registration of Trade Union
(or)
(ii) Leadership in Trade Union
- (d) (i) Union Administration
(or)
(ii) Union Democracy
- (e) (i) Recognition of Trade Union
(or)
(ii) Secret Ballot

SECTION-B

(5x10=50marks)

Answer the following questions

- 2. (a) Explain the concept , objectives, Growth of Trade unions
(or)
(b) Discuss the theories of Trade Union?
- 3. (a) Describe the Trade Union moment in USA and UK?
(or)
(b) Analyze the political involvement in Trade Unions?
- 4. (a) Discuss the Structure , Functions of Trade Unions in India?
(or)

(b) Briefly Discuss about the Management of Trade Union in India?

5. (a) what are activities involved in Inter and Intra union relations?

(or)

(b) Discuss about the Decision making and execution of Trade Union?

6. (a) Explain the Role and Status of Minority Unions?

(or)

(b) Evaluate the Emerging Trends in Unionism in India?

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MODEL QUESTION PAPER

Paper –404A (II) PARTICIPATIVE MANAGEMENT AND COLLECTIVE BARGAINING

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

(a) (i) Participative Management
(or)

(ii) Industrial Democracy

(b) (i) Suggestion Scheme
(or)

(ii) Works Committee

(c) (i) Collective Bargaining
(or)

(ii) Collective Bargaining Process

(d) (i) Collective Agreements
(or)

(ii) Strategies in Negotiation

(e) (i) Quality of Work life
(or)

(ii) Public Policy on Collective Bargaining

SECTION-B

(5X10=50marks)

Answer the following questions using internal choice

2. (a) Discuss the concept and objectives of Participative Management and discuss the co-partnership and Management Participation
(or)

(b) Explain McGregor Theory X and Y Theory ? Examine its relevance to Participative Management

3. (a) Self Management of Yugoslavia and Code trunivation of West Germany are the best models for Participative Management Discuss?
(or)

(b) Critically Examine the Various Schemes of workers Participative Management in India?

4. (a) what is Collective Bargaining? Critically examine the various theories of Collective Bargaining

(or)

(b) Recognition of Bargaining agent is a Pre-requisite for the success of Collective Bargaining?

5. (a) Analytically Examine the Impact of Globalization on Collective Bargaining?

(or)

(b) Compare and Contrast the recent trends of Collective Bargaining between India and USA?

6. (a) what is Quality Circle. Explain the organizational Structure of Quality circles?

(or)

(b) what are the essential conditions for the successful functioning of Collective Bargaining?

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION
MODEL QUESTION PAPER
Paper –404B (I) HRD IN SERVICE SECTOR

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Define Service
(or)
(ii) Service Management
- (b) (i) Service sector
(or)
(ii) Characteristics of Services
- (c) (i) Concept of Service Organization
(or)
(ii)HRM in service Organization
- (d) (i) HRM in Banking
(or)
(ii) HRM in Hotels
- (e) (i) HRM in IT Sector
(or)
(ii) HRM in BPO Sector

SECTION-B

(5X10=50marks)

Answer the following questions using internal choice

- 2. (a) Describe the Concept and Types of Services?
(or)
(b) List out the reasons for the Growth of Service Sector?
- 3. (a)Discuss the Nature , characteristics , Elements of Customer service?
(or)
(b)Briefly Analyse the Process and Classification of Servicing in Operating System?
- 4. (a) Explain the HRM in Service Organizations?

(or)

(b) Briefly Discuss about the Organizing HRM functions in Service Sector?

5. (a) Critically Examine the Application in HRM in service sector?

(or)

(b) Discuss about the salary levels, working conditions, legal provisions of unionism?

6. (a) Examine the HRM in IT sector, Software Industry and BPO sector?

(or)

(b) Critically Evaluate the challenges and problems in IT sector?

Section- C:

(1x15Marks)

7. Case Study (compulsory)

MHRM DEGREE EXAMINATION

MODEL QUESTION PAPER

Paper –404B (II) WOMEN AND CHILDREN IN EMPLOYMENT

Time- Three hours
marks

Maximum :80

Section A-(5X3=15marks)

Answer the following Questions

- (a) (i) Women workers
(or)
(ii) work force participation
- (b) (i) The Primary Sector
(or)
(ii) The Tertiary Sector
- (c) (i) ILO Conventions
(or)
(ii) HRM in service Organization
- (d) (i) HRM in Banking
(or)
(ii) HRM in Hotels
- (e) (i) HRM in IT Sector
(or)
(ii) HRM in BPO Sector

SECTION-B

(5X10=50marks)

Answer the following questions

- 2. (a) Describe the Concept and Types of Services?
(or)
(b) List out the reasons for the Growth of Service Sector?
- 3. (a) Discuss the Nature , characteristics , Elements of Customer service?
(or)
(b) Briefly Analyze the Process and Classification of Servicing in Operating System?
- 4. (a) Explain the HRM in Service Organizations?

(or)

(b) Briefly Discuss about the Organizing HRM functions in Service Sector?

5. (a) Critically Examine the Application in HRM in service sector?

(or)

(b) Discuss about the salary levels, working conditions, legal provisions of unionism?

6. (a) Examine the HRM in IT sector , Software Industry and BPO sector?

(or)

(b) Critically Evaluate the challenges and problems in IT sector?

Section- C:

(1x15Marks)

7. Case Study (compulsory)